

Ellison Lake Leaseholders Association (ELLA)
7841 Highway 97, Kelowna, BC, V4V 1E7
www.elladucklake.com
elladucklake@gmail.com

STRATA MANAGER INFORMATION

Carey Johnson
Coldwell Banker Horizon Realty Property Mgt.
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UTILITY HOOK UP INFORMATION

There is always confusion surrounding utility hook ups and addresses at the multiplexes for new arrivals. These companies need your physical address to perform hook ups.
Here is the breakdown: BC Hydro and Shaw Cable use the ABCD system for the multiplexes, Fortis uses the house and street name. For example;

House # 122 will be listed with BC Hydro and Shaw as 122-D 7841 Hwy 97 Kelowna BC, V4V 1E7
Unit 1 in the multiplexes will correspond with A,
Unit 2 = B,
Unit 3 = C,
Unit 4 = D.

For Fortis Gas-- House #122 would be called 4-122 Alveston Blvd Kelowna BC, V4V 1E7
Fortis uses the number as posted outside your entry door 1-2-3 or 4 along with the physical street address.

Multiplexes 106-114 located in the upper area are on Parkinson Drive.
Multiplexes 119 and 120 are located on Parkinson Lane.
Multiplexes 122 and 123 are located on Alveston Blvd.

The regular mail for correspondence will be your mailbox number such as: 333-7841 Hwy 97 Kelowna BC, V4V 1E7

If you are not familiar with your particular street name, you can check by zooming into Google Earth down to street level to find it. Or ask your Council member to find that out for you. Council can be contacted by sending an email via the *Contact Council* tab on the website.

MISC INFORMATION

Can I make changes to my rental unit?

All changes must be discussed with your landlord first. Your landlord will have to complete a Modification Form (available through the website or their Council Rep) prior to any work starting.

If I have a complaint, what do I do?

Please notify your landlord of any complaints you have. Your landlord will then send them in writing to Carey Johnson. It will be forwarded from Carey to Council for deliberation and the solving of each issue.