Ellison Lake Leaseholders Association (ELLA) 7841 Highway 97, Kelowna, BC, V4V 1E7

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STRATA MANAGER INFORMATION

Carey Johnson
Coldwell Banker Horizon Realty Property Mgt.
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UTILITY HOOK UP INFORMATION

There is always confusion surrounding utility hook ups and addresses at the multiplexes for new arrivals. These companies need your physical address to perform hook ups.

BC Hydro and Shaw Cable use the ABCD system for the multiplexes, Fortis uses the house and

street name. For example;

House # 122 will be listed with **BC Hydro and Shaw** as 122-D 7841 Hwy 97 Kelowna BC, V4V 1E7 Unit 1 in the multiplexes will correspond with A,

Unit 2 = B,

Unit 3 = C,

Unit 4 = D.

For **Fortis Gas**-- House #122 would be called 4-122 Alveston Blvd Kelowna BC, V4V 1E7 Fortis uses the number as posted outside your entry door 1-2-3 or 4 along with the physical street address.

Multiplexes 106-114 located in the upper area are on Parkinson Drive.

Multiplexes 119 and 120 are located on Parkinson Lane.

Multiplexes 122 and 123 are located on Alveston Blvd.

The regular mail for correspondence will be your mail box number such as: 333-7841 Hwy 97 Kelowna BC, V4V 1E7

If you are not familiar with your particular street name, you can check by zooming into Google Earth down to street level to find it. Or ask your Council member to find that out for you. Council can be contacted by sending an email via the *Contact Council* tab on the website.

MISC INFORMATION

If I want to remodel my unit, does Council need to know?

Yes, we do. There are modification forms (available through the website or your Council rep) that need to be filled out. It is vital we have a record of who did what to each unit (indoor and outdoor), also that building regulations are being observed. Talk to your Council Rep to discuss requirements. If a complaint arises from your neighbours concerning plumbing, noise, or electrical units due to self-installation, you are required to repair with a licensed technician, or

If I have a complaint, what do I do?

Please forward written complaints to Carey Johnson. It will be forwarded from Carey to Council for deliberation and the solving of each issue.

ASSOCIATION FEES

Please contact our Property Manager, Carey Johnson, for current details of Association Fees.